

When you're not well, where should you go?

Prisma Health offers several options for patients who are sick or injured and want same-day care.



Virtual Visit
(online visit)

Available 24/7

For ages 3+



Walk-in care

Monday–Friday,
10 a.m.–6 p.m.

For ages 2+



Convenient Care
(orthopedic urgent care)

Monday–Saturday,
8 a.m.–8 p.m.

All ages



Primary care physician

Hours vary by
practice

All ages



Children's emergency care

Available 24/7

Ages 0–17



Adult emergency care

Available 24/7

All ages

	\$	\$\$	\$\$	\$\$	\$\$\$	\$\$\$\$
Cold/flu/sore throat	✓	✓			✓	
Sinus pain	✓	✓			✓	
Urinary tract infection	✓	✓			✓	
Ear pain	✓	✓			✓	
Skin rashes	✓	✓			✓	
Minor burns	✓	✓			✓	
Bug bites/stings	✓	✓			✓	
Allergy symptoms	✓	✓			✓	
Minor sprains/strains		✓		✓	✓	
Fractures				✓		✓
Minor injuries		✓		✓	✓	
Fainting						✓
Deep wound or heavy bleeding					✓	✓
Head injuries					✓	✓
Severe burn					✓	✓
Sudden/severe pain					✓	✓
Severe allergic reaction					✓	✓

Contact Information

Virtual Visit

PrismaHealth.org/Virtual-Visit

Walk-in Clinic

Palmetto Health-USC Walk-in Clinic
9 Richland Medical Park Dr., Ste. 300
Columbia, SC 29203
803-434-7650
PHUSCMG.org

Convenient Care

Palmetto Health-USC Orthopedic Center
101 Business Park Blvd., 2nd floor
Columbia, SC 29223
803-290RTHO
PHUSCOrthoCenter.org

Primary care physicians

803-296-CARE (2273)
PalmettoHealth.org/Physicians

Children's emergency care

Prisma Health Children's Emergency Center
5 Richland Medical Park Dr.
(adjacent to Prisma Health Richland Hospital's
Emergency Department)
803-296-KIDS (5437)

Adult emergency care

Emergency Department at:

Prisma Health Baptist Hospital
Taylor at Marion St.
Columbia, SC 29220
803-296-5050

Prisma Health Baptist Parkridge Hospital
400 Palmetto Health Pkwy.
Columbia, SC 29212
803-907-1700

Prisma Health Richland Hospital
5 Richland Medical Park Dr.
Columbia, SC 29203
803-434-6350

Prisma Health Tuomey Hospital
129 N. Washington St.
Sumter, SC 29150
803-774-9000

Always call 911 if you're experiencing

- Significant trauma
- Shortness of breath or difficulty breathing
- Symptoms of a heart attack, such as crushing chest pain, pain in the left arm, sudden weakness or dizziness
- Signs of a stroke, such as slurred speech, severe headache, weakness/numbness on one side of the face/body, loss of consciousness

PalmettoHealth.org/SameDayCare