

Statistical Profile

Fiscal Year 2008

(October 1, 2007 – September 30, 2008)

ADMISSIONS

	Palmetto Health Richland	Palmetto Health Baptist	Palmetto Health Baptist Easley	Palmetto Health
Number of Licensed Beds	649	489	109	1,247
Inpatient Admissions	38,268	21,725	5,714	65,707
Births	2,515	3,722	586	6,823
Surgical Procedures (Inpatient and Outpatient)	17,663	14,232	4,391	39,384 ⁺
Open Heart Procedures	451			451
Cath Lab Procedures	7,170	412	771	8,353

⁺ includes 3,098 Palmetto Health Parkridge Surgery Center cases

On the Palmetto Health Baptist campus, there are 467 acute care licensed beds plus 22 subacute beds for a total of 489. In addition, we lease space to a 35-bed long-term care hospital, InterMedical, for a total of 524 beds at this location.

PATIENT DAYS

Adult and Pediatric (including newborns)	195,422	116,755	21,886	334,063
Average Daily Census	534	319	60	913
Average Length of Stay	5.11	5.37	3.83	5.08

OUTPATIENT SERVICES

Emergency Department Visits	73,007	35,803	41,102	149,912
Outpatient Visits (including ED, O/P and Clinics)	436,924	216,342	124,821	778,087
HomeCare Visits		32,720		32,720

EMPLOYEES

Employees	4,274	2,180	656	7,110*
Registered Nurses	1,509	867	247	2,623
Corporate Employees				1,003
TOTAL				8,113

*All categories including Registered Nurses

MEDICAL STAFF

	904	697	229	1,276**
--	-----	-----	-----	---------

** 554=Unduplicated number of physicians with privileges to practice at both hospitals in Columbia, and the Easley medical staff

OUR VISION

To be remembered by each patient as providing the care and compassion we want for our families and ourselves.

OUR MISSION

Palmetto Health is committed to improving the physical, emotional and spiritual health of all individuals and communities we serve; to providing care with excellence and compassion; and, to working with others who share our fundamental commitment to improving the human condition.



P.O. Box 2266
Columbia, SC 29202-2266
palmettohealth.org

Palmetto Health is South Carolina's largest, most comprehensive, locally owned, not-for-profit health care resource. The 1,247-bed system, a JCAHO-accredited institution, has more than 9,000 employees and 1,200 physicians. The hospitals of Palmetto Health provide care for more than 70 percent of the residents of Richland County and more than 55 percent of the healthcare for the combined Richland/Lexington county area. Baptist Easley provides more than 35 percent of the care for Pickens County residents. The latest technology and treatment protocols go hand-in-hand with quality patient care. Palmetto Health is composed of five outstanding hospitals—Palmetto Health Richland and Baptist in Columbia, Palmetto Health Baptist Easley in the upstate, and the Heart Hospital and Children's Hospital in Columbia.

Our hospitals are highly respected, long-time members of the community. Each year, we treat nearly a half million patients, welcome more than 6,800 babies into the world, treat more than 82,000 pediatric patients and 3,000 cancer patients, accommodate nearly 150,000 Emergency department visits, perform more than 50,000 mammograms, and make more than 32,000 home care visits. The system also boasts Pastoral Counseling Centers in Columbia and Easley, as well as a strong occupational health program for area employers, *HealthWorks*.

Palmetto Health Baptist Easley, located in the beautiful upstate of South Carolina, is a leading community hospital which celebrated its 50th anniversary in 2008. The hospital is the primary healthcare service provider in Pickens County.

The hospital's areas of excellence include surgery, obstetrics, orthopaedics, emergency medicine, plus imaging and diagnostics (including state-of-the-art stereotactic biopsy technology.) Easley boasts a 40,000-square-foot outpatient services facility and a 4,000-square-foot diagnostic and interventional cardiac catheterization laboratory. In addition, a strong primary care physician network affiliated with the hospital has offices strategically located throughout the area to meet the medical needs of the community.

Easley is committed to providing "Care You Can Believe In" while improving the physical, emotional and spiritual health of every individual it serves. The hospital has received many accolades in the past few years, including being one of four hospitals in America to receive the prestigious Premier Orthopaedic Award for Hip and Knee Replacement (2006). In addition, it was the only hospital in the country to receive the acclaimed "Fire Starter" award twice from The Studer Group, the national healthcare service consulting firm. In 2008, Easley received the South Carolina Governor's Quality Award, which recognizes organizations for developing, implementing and deploying quality

management systems based on the national Malcom Baldrige Quality Award criteria.

Easley has received high satisfaction scores from its patients, employees and physicians. In short, Palmetto Health Baptist Easley is committed to being a world-class hospital that meets 100% of patients' needs every day, being the area's employer of choice, serving its physicians by providing well-trained caregivers and staff, along with the latest equipment, and improving the health of our community.



Palmetto Health Richland in Columbia is a regional community teaching medical center that treats patients from every county in the state. Areas of excellence include cardiology, obstetrics (including high-risk pregnancy and genetic counseling), oncology, orthopaedics, neonatology, pediatrics, surgery and trauma. Palmetto Health Richland is home to Children's Hospital which offers more than 30 medical subspecialties devoted to children. A new, freestanding Children's Hospital opened in May 2008.

In January 2006, the \$80 million, 200,000-square-foot Palmetto Health Heart Hospital opened on the Richland campus. This is the state's first comprehensive, freestanding heart facility, open to all physicians and patients. Richland is one of only two hospitals in the area licensed for cardiac surgery. Columbia Heart and Carolina Cardiac Surgery Associates opened a medical office building adjacent to the new Heart Hospital.

Richland also is home to the Midlands' only Level I trauma center, treating the area's most critically ill and injured patients. Ten years ago, Richland was the site of the Carolinas' first Gamma Knife Center for non-invasive radiosurgery. The latest Gamma Knife technology arrived on campus in late fall 2008. The hospital's Total Joint Center offers a unique program for hip and knee replacements designed to meet all patient needs, from pre-operative information through surgery and follow-up rehabilitation. In 2007, Richland opened its Robotic Surgery Center, the newest advancement in minimally invasive surgery. Richland also is home to the McCausland Center for Brain Imaging featuring 3T-MRI which opened in 2007, and the Simulation Center (2008), both partnerships with the University of South Carolina School of Medicine and Health Sciences South Carolina.

Richland also has an extensive geriatric medicine division, including the Senior Primary Care Practice, a primary care physician practice exclusively for older adults, and five Palmetto SeniorCare locations for the medically fragile elderly.

Palmetto Health Baptist in Columbia is one of the state's most respected healthcare providers, committed to the spiritual, physical and mental health needs of its patients. Areas of excellence include behavioral care, obstetrics, oncology, orthopaedics, surgery and women's services. Home to The Birthplace, more than 3,700 babies were delivered at Baptist last year alone. The hospital was the site of the state's first Positron Emission Tomography (PET) Imaging Center, which upgraded to a PET-CT last year.

Palmetto Health Baptist, along with Richland, is a site of the Palmetto Health Cancer Centers and Breast Center, the largest of its kind in the region. The Breast Center has long been the area's leader in new technology and treatment options, and was the first to offer a weekly breast cancer conference. In 2004, Baptist became the first in the area to offer full-field digital mammography. Baptist's multi-phase \$57 million expansion and renovation project for surgical services, perinatal and Level III NICU services will be completed in 2009. The new NICU with all-private rooms opened in 2008. Baptist has received the National Consumer Choice award for the past 12 years.

Patients who receive care at Palmetto Health hospitals and facilities also benefit from Palmetto Health's strong affiliation with the University of South Carolina, which includes research partnerships with the USC School of Medicine, 12 physician residency programs and eight fellowship programs.

Palmetto Health Parkridge, which includes an Ambulatory Surgery Center, Diagnostic Center and Medical Office Building, opened its Convenience Care facility in summer 2008. This physicians' office is open daily; no appointments are needed. Parkridge is the planned site of a future hospital, Palmetto Health Baptist Parkridge.

In addition to its wide variety of clinical services, Palmetto Health is unique in its level of commitment to community outreach. In its first decade of outreach, more than \$24 million in healthcare services was provided to underserved populations. In October 2008, Palmetto Health was named by Modern Healthcare as one of the Top 100 Best Places to Work in healthcare in the nation. It was the only hospital in South Carolina to receive this honor.

For more information about Palmetto Health, contact Public Relations at 803-434-6891 (5 Richland Medical Park, Columbia, SC.)